



QM-01	Scope		
Issued by: DCC	Effective Date: 10/4/2010	Rev.: C	Pg. 1 of 2
Approved by: Bob Franke - 10/4/2010			

1.1 QUALITY POLICY

Quality Policy Statement

Integrated Protective Coating Inc. is fully committed to becoming a world-class coating provider.

A primary goal of IPC Inc. is to achieve the highest standards of quality in all business practices and operations without compromise. Our objective is to continually improve our company performance, while offering our customers a safe, cost effective and professional service.

Quality performance is one of the cornerstones of our company culture, and is considered a personal responsibility of all employees. To maintain quality performance of all business units at the highest level, the following aims are pursued:

- To fulfill or exceed Customer needs and expectations by delivering a quality product in a consistent and timely manner;
- To cultivate and maintain the commitment to continual improvement and communicate our goals and objectives to every employee;
- To promote a working environment where training and tools are provided for all work to proceed in a safe and efficient fashion;
- To furnish a system of policies which are periodically reviewed to ensure the ability of all groups to perform their work effectively.

We are dedicated and committed to this quality policy. We will implement and maintain the ISO 9001:2008 quality standard and ensure that all applicable elements of the standard are complied throughout the company's operations.

Bob Franke
President

